

FAQ's

What does the rent cover?

The rent includes heating, water, electricity and internet access.

How is the rent to be paid?

The rent will be debited from the specified bank account on the first of every month.

How is the rental agreement to be concluded?

The rental agreement can be signed in advance per email. As soon as the new tenant arrives in Ingolstadt, the original agreement must then be signed in person at the customer centre, in the Mauthstraße 4.

What documents are required for the rental agreement?

Bank details for the direct debit, proof of income, proof of employment and information about your current financial situation with regard to current bank loans or other regular out-going payments, debts etc.

What else do I have to bring with me?

The GWG will provide a bed with slatted frame and mattress, desk and chair, cupboard, kitchenette and lamps. The tenant is responsible for all cutlery, bed linen, towels, etc.

How far in advance can the apartments be booked?

If all apartments are taken, interested candidates will be noted and informed in advance and placed on our waiting list. Unfortunately, it is not possible to book in advance.

When does the tenancy begin?

The rental starts on the 1st or 15th of each month.

What must be considered when moving out?

A final cleaning is to be carried out by the tenant at the end of the rental period. Coloured walls must be painted white again. More specific details will be discussed with the tenant at a separate meeting after he/she has given his/her notice for the apartment.

